Quick start · Driver app

DELIVERPOINT FOR DRIVERS

1. **Sign in**
   Open app.deliverpoint.app on your phone. Tap “I have a code from my company” and type the 8-character code from your dispatcher — or continue with email and a 6-digit code.
2. **Today’s route**
   Your dispatcher sends your stops; the app has no import. No route? Ask your dispatcher.
3. **Load the truck**
   Scan each parcel label (or type the code) until the counter reads Loaded N / M. Missing parcels are visible to your dispatcher.
4. **Start and navigate**
   Tap Start route, then Navigate and choose Google Maps or Waze (Apple Maps on iPhone).
5. **At the stop**
   Check the parcel list (item names, box 1/2…). Tick or scan each parcel, or Tick all.
6. **Deliver**
   Recipient signs + name, or Left at… (porch, reception, locker…) with 1–6 photos. Then Complete delivery.
7. **Partial delivery**
   Mark a parcel Missing or Damaged with a reason (damage needs a photo), then complete the rest.
8. **Couldn’t deliver**
   Choose the reason (absent, no access, refused, wrong address…) and take a photo of the door or notice. Parcels go to Return to depot.
9. **Age / ID check**
   On age-restricted stops follow the checks on screen. If the check fails, do not hand over the order.
10. **No signal**
    Keep working: deliveries are saved offline and sent when the connection returns. Don’t sign out until they are sent.
11. **End of day**
    Open the summary: stops, distance and the Return to depot list. Export the day as CSV or PDF.

Full guide with short demos: deliverpoint.app/help/driver-app/

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